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## Contact us

### By phone :

Customer Relations Center: + 261 (0) 2022 206 91

Our call center platform is available Monday to Friday from 7:30 am to 6:00 pm.

By e-mail : [relation.client@socgen.com](mailto:relation.client@socgen.com)

Institutional website : [www.societegenerale.mg](http://www.societegenerale.mg)

### By mail :

Société Générale Madagasikara  
14 Rue Général RABEHEVITRA - Antaninarenina - BP 196  
Antananarivo 101

## Emergency service

### In case of loss, theft or fraudulent use of your credit card :

- Make a declaration to the nearest police authorities in case of theft
- Contact the opposition center at +261 (0) 20 22 56150 open 24 hours a day and 7 days a week.
- Contact your bank agency
- Sign a letter of loss from your branch office, to which will be attached the police declaration.

### In case of loss, theft or fraudulent use of your checkbook :

In case of loss, theft or fraudulent use, you must immediately contact your bank agency and make a written objection to your bank agency.

## Security contact

Do you think you have received a fraudulent email?  
Do not answer or click on any links.

### Contact us as soon as possible :

By e-mail: [relation.client@socgen.com](mailto:relation.client@socgen.com)